Cédric Magno Saraiva.

Software engineer · Cloud and CRM consultant · CEDEVITS

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profile

I take over and evolve Salesforce platforms and web applications already in production. My assignments share a starting point: an existing platform that has to be understood before it can be evolved or migrated.

skills

Salesforce
Service Cloud, Sales Cloud, Marketing Cloud, Community, Apex and Lightning.

Apex and architecture
Apex refactoring, batch jobs, profile architecture, dynamic SLA management, bulk extraction and archiving of EmailMessage, tests and code coverage.

Web and back-end
PHP and Zend Framework, Java, architecture and APIs.

Scripting and data
Python, Bash and PowerShell. Extraction pipelines, SharePoint, Power BI, Firebase.

Systems and DevOps
Linux (Debian), Docker, system and network administration.

Approach
Project management, analysis and understanding of customer contexts and needs.

freelance CEDEVITS

since 2018

Redion

formerly Generali Concierge Services

Lead Salesforce administrator · Service Cloud and Marketing Cloud

Contractor since 2018 through CEDEVITS, after setting up the entire Salesforce environment in 2016 at the project launch, as an engineer at Capgemini. Responsible for its proper functioning, both functional and technical. Takeover of the existing platform, specifications, Apex and Lightning development.

2019 – 2026

Mondial Change

Salesforce Sales Cloud

Functional administration and development: Salesforce Classic to Lightning transition, API between Salesforce and TrustPilot, Outlook for Salesforce implementation.

2017 – 2019

Alphabet / Tequia

Web development

Migrations of a PHP Zend Framework application, from ZF1 to ZF2, then from ZF2 to ZF3.

employment

2017

AssessFirst

Web development and Salesforce

Back-end PHP development and takeover of the existing Salesforce (Sales) platform.

2014 – 2017

Capgemini

Salesforce

Presales and proofs of concept. Salesforce implementation from architecture to software implementation. Customer needs qualification workshops, train-the-trainer and train-the-user training. In 2016, set up the Salesforce environment of Generali Concierge Services.

education and languages

Master 2 in Computer Engineering
SUPINFO / ES2IA

BTS SIO
HITEMA

Languages
French (native) · English (fluent)